John R. Kasich, Governor
Mary Taylor, Lt. Governor
Craig W. Butler, Director

September 30, 2014

Dear Stakeholder:

Making sure we are doing our job in a fair and responsible way is important to us at Ohio EPA. In fact, being clear and consistent about Agency standards is our highest priority. In our ongoing effort to provide you with the best customer service we can at Ohio EPA, we will start rotating staff throughout our districts and divisions this fall.

We believe staff rotation will enhance the uniformity of our inspections while also providing new perspectives and ideas – greatly improving the effectiveness of our efforts. And while some of our staff will be rotating, management in each division and district should remain the same so you should always have someone familiar with whom to discuss issues if they arise.

As many of you know, creating professional development opportunities in any area of business is essential to maintaining a well-rounded organization. Many of you in the private sector offer your employees these opportunities and we are implementing a similar strategy in an effort to streamline our operations and improve the depth and breadth of our employees' knowledge.

By providing a wider range of experiences to our inspectors, we believe you will benefit from a more well-rounded customer service experience.

An Agency division or district representative will be in contact with you to provide additional details on how staff rotation will be occurring for individual facilities. If you have any questions about our staff rotation initiative, please contact the appropriate division program chief.

Sincerely,

Craig W. Butler

Director

50 West Town Street • Suite 700 • P.O. Box 1049 • Columbus, OH 43216-1049
www.epa.ohio.gov • (614) 644-3020 • (614) 644-3184 (fax)