

# Director's Performance Goals 2004



## Encourage Healthy Choices

- Expand Healthy Ohioans initiative by implementing 19 of 26 state agency wellness plans. **Marilyn Atchison**
- Increase private-sector employee wellness by promoting employer wellness guide to 500 Ohio businesses. **Barb Petering**
- Promote participation in the Healthy Ohioans-Healthy Worksite Award program by encouraging 200 Ohio businesses to complete the awards survey. **Barb Petering**
- Integrate Healthy Ohioans principles – good nutrition, physical activity and tobacco cessation/avoidance – into all ODH school and community health programs. **Mari-jean Siehl**

## Prevent Chronic, Environmental, Genetic, Infectious Diseases

- Reduce vaccine-preventable diseases by increasing 2-year-olds' immunization rates by 2 percent from 75 percent to 77 percent. **Barb Bradley**
- Secure written agreement with the American Heart Association stating its commitment to work with ODH to increase the number of heart disease- and stroke-prevention programs offered. **Frank Bright**
- Reduce lead poisoning in children by increasing testing by 10 percent to 46 percent of high-risk children (defined as Medicaid recipients) for elevated blood lead levels. **Karen Hughes**
- Secure 100 percent state agency collaboration, and produce a report on the State of Ohio's efforts to reduce falls among the state's senior population, to ensure collaboration on injury data. **Nan Miglioizzi**
- Reduce the number of failing household sewage treatment systems from 27 percent to 10 percent. **Roger Suppes**
- Develop guidelines that ensure a timely and comprehensive agency response to reduce the disease impact of emerging pathogens. **Elizabeth Koch**

## Eliminate Health Disparities

- Reduce racial, ethnic and cultural inequalities by accomplishing adopted short-term goals. **Debbie Stokes**
- Increase the number of health care providers, including mental health providers, in underserved areas by continuing to recruit and place providers in those areas. **Joel Mariotti**
- Collaborate with the charitable giving community and the Ohio Dental Association to integrate dental care case management services for low-income Ohioans. **Mark Siegal**
- Increase the collaboration and coordination of ODH programs for families with children 6 years and younger. **Jim Bryant, Debbie Wright**

## Assure Public Health Preparedness and Security

- Along with local health departments, develop a common legislative agenda; implement direct access to continuing education for local public health workforce; implement local public health performance standards; and improve coordination/consultation between ODH programs and local health districts. **Jim Pearsol**
- Develop and exercise state and local public health disaster response and biologic incident plans with 90 percent response by local health departments to alerts. **Steve Wagner**
- Improve safety and security of all ODH facilities and employees by performing yearly site evaluations and correcting any deficiencies. **Chip Glass**

## Assure Quality and Safety of Health Care Services

- Promote continuous quality improvement and increase consumer confidence in health care and residential care services provided to the public by recognizing all deficiency-free 2004 surveys. **Becky Maust**
- Enhance Ohio General Assembly's knowledge of quality assurance oversight in protecting consumers of health care services by attendance of more than 50 percent of the House and Senate health and finance committee members at a summit. **Mike Carroll**
- Increase scores on the Medicare and Medicaid survey and certification State Agency Performance Standards by meeting 95 percent of 2004 national performance standards. **Roy Croy**
- Determine appropriateness and value of rule waivers and variances by reviewing them all quarterly and considering whether rule revisions are needed. **Madelyn Dile**
- Communicate to public health partners and stakeholders the value of state-level compliance standards and oversight programs in the protection of consumers of health and residential services by sharing appropriate information with partners and stakeholders. **Russ Roeder, Chad Kolwaski**
- Reduce medical errors by 75 percent by eliminating specific abbreviations used in ordering and dispensing of medications. **Kathy Kimmert**

## Improve Business Performance

- Continue improvements to Web-based customer service with two significant enhancements to our Grants Managements Information System (GMIS); plan for 2005 improvements. **Lee Matson**
- Continue improvements to customer service for internal customers through enhancement of a non-web based system, creation and deployment of one web-based system, and completion of plan and design of another web-based system. **Chip Glass**
- Establish methodology and evaluate impact of automated systems on current staffing and business processes. **Bruce Hotte**
- Establish methodology and review ODH funding resources and processes to ensure alignment with ODH strategic priorities. **Ann Rengert**



### Performance Measures

- A** - Ahead
- B** - Behind
- O** - On schedule
- C** - Completed